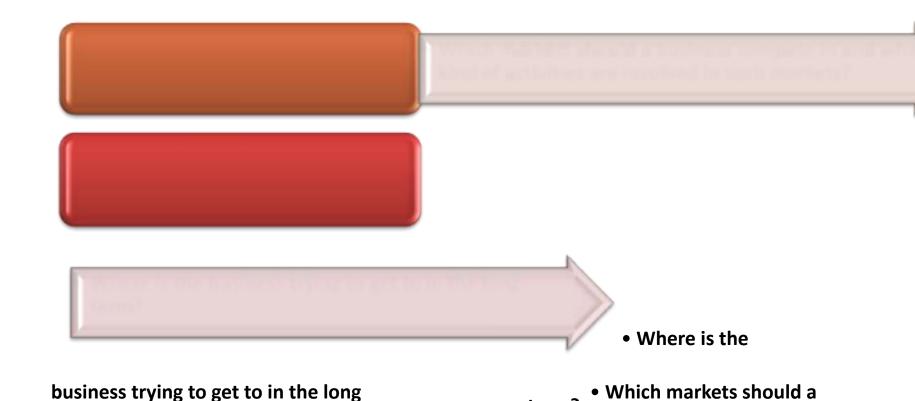
# Strategic Intent What is Strategy?





How can the

business perform better than the are required in order to be able to compete?

competition? • What resources

What external,

#### environmental factors affect the

businesses' ability to compete?

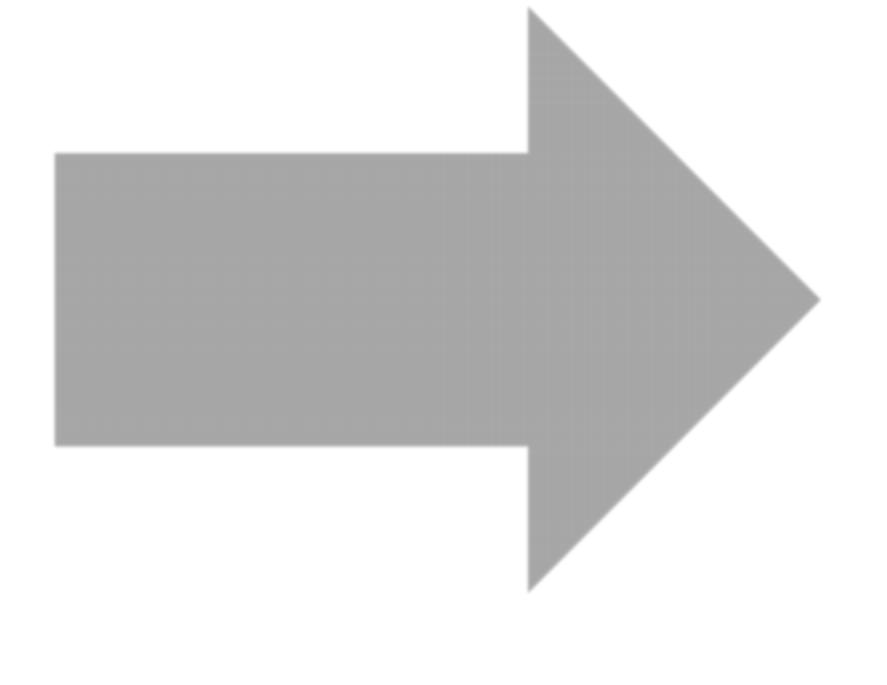


and expectations of those who

have power in and around the

business?

## Strategic Intent





### Strategic Mindsets

STRATEGIC FIT MODEL

Strategic thinking is driven by the match between current capabilities and existing opportunities Searching for sustainable advantages

Finding protected niches

STRATEGIC INTENT

MODEL

bridging gap between today's reality and tomorrow's vision

Finding ways to leverage resources

Outpacing competitors in building new advantages

Making new industry rules

Strategic thinking is driven by

### **Competitor Analysis**

 "A company's strategic orthodoxies are more dangerous than its well financed rivals"

## Characteristics of Strategic Intent



Essence of Winning

Within "arm's reach " of every consumer in the world



#### Stable over Time

Increased quality, reduced costs, cultivated export markets and then developed a new product

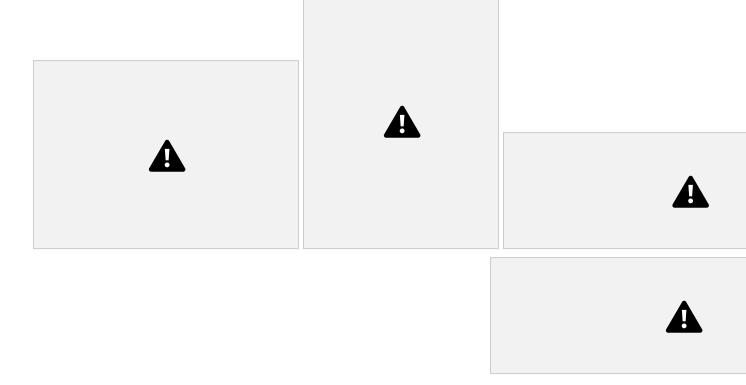
## Characteristics of Strategic Intent



Personal effort and Commitment



**Enormous Creativity** 



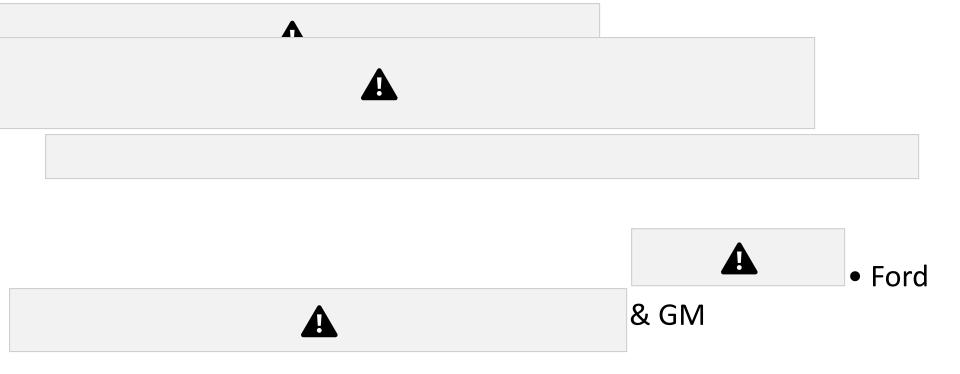
Planners ask "How will next year be

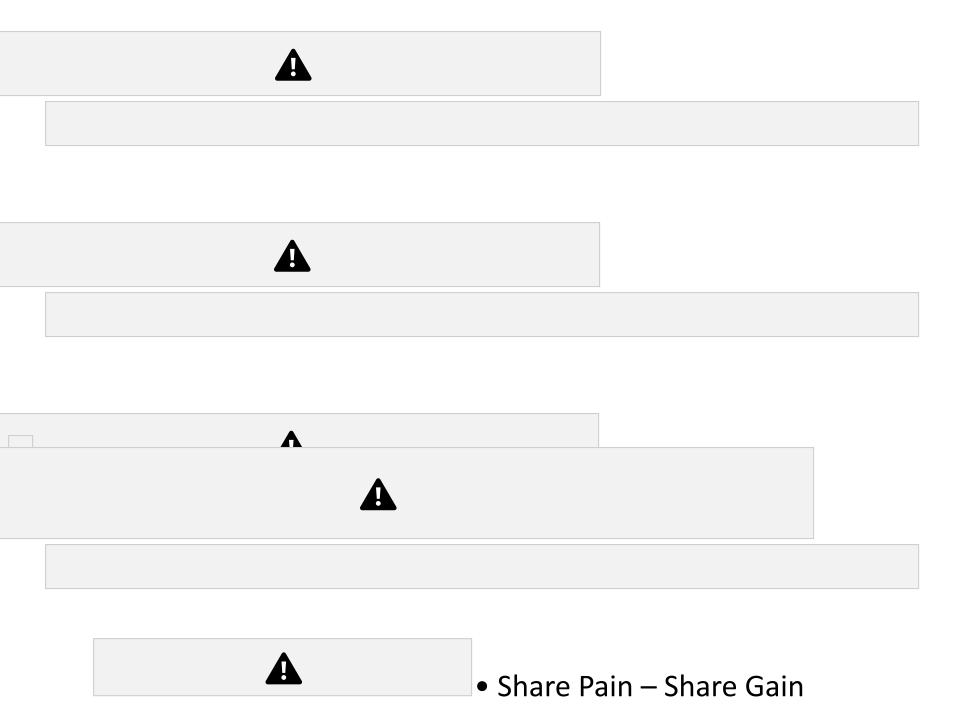
different?"
Winners ask "What

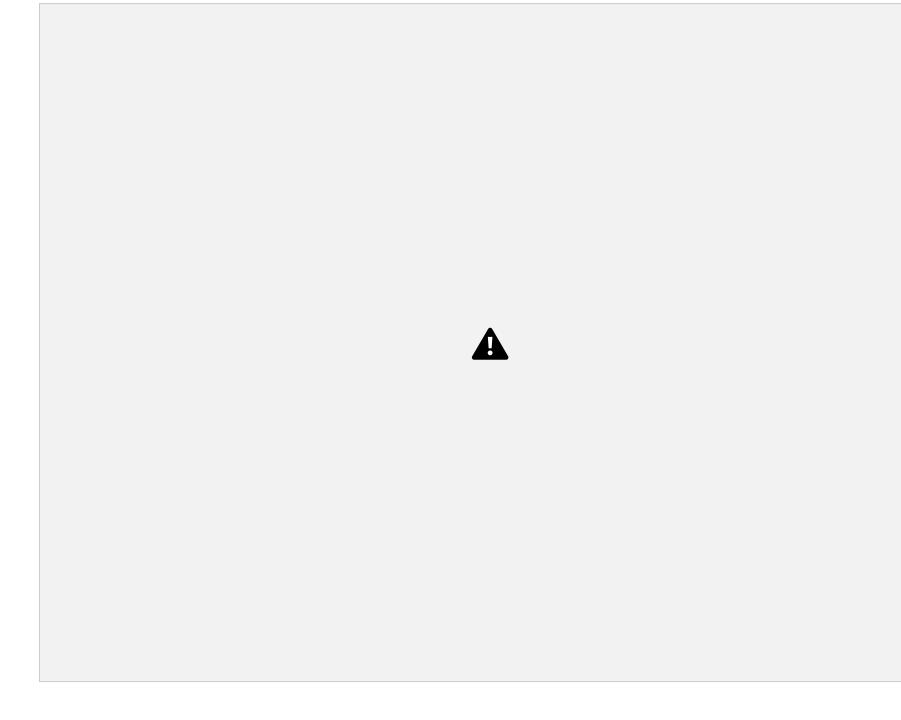
must we do differently?"

## Corporate Challenges









• Image...

#### Approaches to Competitive Innovation

- Building layers of advantage
  - Wider the portfolio of advantages, lesser the

risk — Aim for differentiation + cost reduction



Approaches to Competitive Innovation

- Searching for loose breaks
  - Required to break into a market or challenge a competitor



- Attack outside existing market
- Remain unnoticed

#### Approaches to Competitive Innovation

Changing the terms of engagement –
 Barriers to Entry v/s Barriers to Imitation





- Standardized machine components reduced cost
- Distribution through office product dealers
- Create a national service network

## Approaches to Competitive Innovation

- Competing through collaboration
  - Win without fighting
  - "Enemy's enemy is your friend"



- Calibrate competitor's strength
  - Assessed the progress US rivals had made in cost reduction, quality and technology

#### Wrong approach to strategic intent

- Heuristics and typologies limit the options
- Strategy seen as a positioning exercise
- Goal to find a niche in existing industry space
- Concepts like "mature" and "declining" are misunderstood Tools of



strategic analysis are focussed internally

#### **Evaluation Parameter**

- Evaluation on "numbers" basis
- Unable to develop deep business knowledge due to "career development"



#### The No. 1 Race

Integration problem during Acquisition

Overloaded with initiatives

Incompatible collaborative ventures



#### STRATEGY HIERARCHY

**GUIDE** 

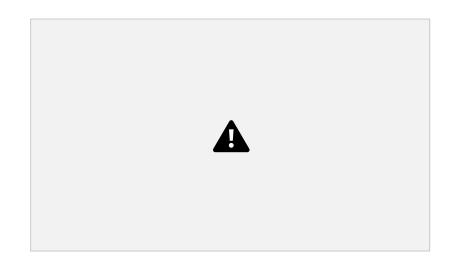
Employees fail to understand

**GUIDE** 

#### Code of Silence

 Competitive challenges hidden from employees

- Informed mainly to extract concessions
- Revitalization and Participation needed



### **Creativity Issues**

- Not enough heads
- Incremental improvement strategies •

#### Not venturing into different territories



 Entry into personal copier from overseas sales subsidiary

#### **Conservative Goals**

Lack of pressure and enthusiasm

No useful guidance for innovation

Blame on Investors but they are justifiably

#### skeptical

#### Four Questions that Guide Strategic Choices

individual values)

WHAT *CAN*WE DO?
(strengths and weaknesses)

**STRATEGY** 

WHAT **MIGHT** 

WE DO?

(external opportunities

and threats)

WHAT DO OTHERS

**EXPECT US TO DO?** 

(stakeholder

expectancies)

WHAT DO WE

WANT TO DO?

(organizational and

#### Four Related Questions that Guide Strategic Choices

WHAT *CAN* 

WE DO?
What new
(strengths and

capabilities do we

weaknesses)

want to develop?

What do we
WHAT DO WE
need to
WANT TO DO?
learn to care
(organizational and about?

individual values)

STRATEGY
WHAT MIGHT
WE DO?
How do we
(external opportunities
create new

and threat)

possibilities?

How do we partner WHAT DO OTHERS to build **shared** *EXPECT* US TO DO? **expectancies**? (stakeholder expectancies)

Who can ask the Million Dollar Question.....

